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Gually Morales and Lee Martin pose during reduction pruning on the Quad shrubbery. This process keeps the shrub height below the windows and increases visibility.

Housekeeper of the Month

March
1st Shift  Kendra Dick
2nd Shift  Stacey Elliot

April
1st Shift  David Fuller
2nd Shift  Edmond Welborn

Looking for volunteers to help cook and serve lunch at the upcoming Employee Awards Lunch

Save The Date
The Annual Business Affairs Conference
October 15, 2019
What topics would you like covered?

Join us for our annual Business Affairs Service Awards Luncheon
May 17, 2019 • 11 A.M. – 1 P.M.
Fountain View Dining, Moran Commons
NC: A Better Place To Be
Justin Keener was born and raised in North Carolina in the town of Whitsett. He was hired to work in the Life Safety Shop as a Fire Extinguisher Tech in March 2019. Justin has experience working as a firefighter outside of his traditional job, so he is quite familiar with the work. Before coming to UNCG, Justin was employed in a variety of jobs, from warehouse work to lawn care. When not at work, Justin enjoys hunting and fishing, and he has recently taken up golfing as a hobby. He also enjoys spending time with his family and friends.

Allysa Robinson was hired in a full-time capacity as the Administrative Support Associate for Facility Services in March 2019 after serving in this role as a temp employee beginning in August 2018. Allysa brings with her a wealth of knowledge from retail operations, as well as retail and inventory management. She worked in the finance department creating purchase orders, customs documents, inventory system, and utilizing the JD Edwards program in her previous position at Bridgestone Aircraft Tire, USA. She also handled all mail internally and externally, including sensitive and confidential information. Since Allysa has begun working at UNCG, she has excelled in every aspect of the position learning new tasks, operations, and helping set procedures for not only Facility Services, but for OWRR and the Surplus Warehouse as well.

Sean Kellogg was hired in March 2019 as UNCG’s new Steamfitter in the Plumbing shop. Sean was born in Glenmont, NY and graduated from Bethlehem Central High School. Sean married his wife, Sara Pilling-Kellogg, in October 2014. Sean enjoys traveling with his wife, spending time with his two dogs, Aston and Porsche, outdoors as much as possible, and off roading in his Jeep Wrangler. Sean is a veteran who served as an Air Force MP (Military Police). Sean brings 10 years of maintenance experience, including welding and fabricating, to the job. The last five years were spent as a Steam Boiler tube welder at National Boiler Service. Sean brings a wide array of steam expertise to Facilities Operations and the UNCG family.

Edmond Welborn was hired in March as a new Crew Leader in Facility Services. Edmond comes to UNCG with over 17 years experience in running his own Commercial Cleaning Business. He and his wife celebrate their 30th wedding anniversary May 20th. Edmond has two daughters and one grandson.

Jamal Broadnax was hired in April as a Detail Specialist in Facility Services. Jamal previously worked three years as a custodian for the City of Greensboro. Jamal was very excited to join the UNCG team.

Bethany Pryor joined UNCG’s Environmental Health and Safety team in February 2019 as the Safety Training Coordinator. Before joining the EHS team, she worked as a Safety Professional in manufacturing facilities for over five years.
Brandon Thompson was hired in April 2019 as UNCG’s new Plumbing shop assistant. Brandon is a local guy, having been born right here in Greensboro, and graduated from Southeast Guilford High School. Brandon and his fiancée, Samantha, will be married on May 4th. Brandon enjoys the outdoors and loves the game of soccer, enjoys traveling, video games and spending time with his family. He brings some electrical experience from working in the field for his father’s company, J.D. Thompson Electrical Service, Inc. He also brings experience as a crew leader from his past position as a lead landscaper, which provided him with significant customer service experience. Brandon will bring a strong team-oriented background to assist all the plumbing shop employees and is looking forward to expanding his knowledge in the Utilities division.

Karen Thompson was hired in the latter half of April as a Detail Specialist working in the Stone building. She comes to the university from Graphic Mailer Inc. where she worked for the last two years as Bindery Operator. She has over 16 year of cleaning experience in which she is certified in 5s, PS9000 cleaning standards.

Michael Milius, a 2015 UNCG graduate, has joined the Facilities Operations Customer Service Center as the Customer Service Receptionist. In this role, he staffs the morning shift, handling the many service calls and requests that typically arise each day. Michael holds a Bachelor of Science degree in Business Administration. Prior to arriving here, Michael was a student worker on campus and has held roles in the private sector. Michael has proven to be quite resourceful and looks forward to becoming involved with the Fac Ops newsletter.

Ryan Webb joined the Sports Turf Division of Grounds in April 2019. Ryan comes to us from Turf Fashions in Asheboro. Prior to that, he was a seasonal employee for the Sports Turf division during the summer and fall of 2018. Ryan is a 2018 graduate of GTCC, majoring in Turfgrass Management. He holds licenses in Ornamental Pesticide applications as well as aquatic pesticide applications. Ryan will primarily be responsible for the clay management on the baseball and softball fields and being the on-site team member during athletic competitions.

Jessica Powell worked for Bojangles as a shift leader for six years, where she ensured customers received the best customer service from her and her staff. She assisted the higher management team in maximizing the stores sales and identified trends in customer grievances to help encourage positive satisfaction ratings. Jessica also worked for Alorica as a SWOT-Escalations Specialist. There, she was responsible for answering inbound calls in a timely fashion, listening to customer inquiries, and asking specific questions to further assist with resolving issues a customer was experiencing. Jessica navigated through various systems while communicating with the customer on a hands-free device to resolve problems in a timely manner, troubleshooted technical issues, set up service when needed, and properly documented all inquiries discussed and how issues were resolved. Jessica joined Facility Services in April 2019.
Antoinette Horne was hired permanently after serving in a temporary housekeeper capacity beginning in Summer 2018 at both the Coleman and Ferguson buildings. Antoinette comes to UNCG after working for more than 10 years at Great Clips in Chapel Hill and Greensboro.

Sarah Richardson joined UNCG’s FDC team in April as the temporary Administrative Assistant. She previously worked for the National Park Service in the Outer Banks and NC mountains. She attended UNCG and worked for The Graduate School and she is happy to be back on campus.

Jesse Briggs was hired in March as a Detail Specialist in Facility Services for UNCG’s daycare center. Jesse was a special education teacher for over 17 years. He has a great, enthusiastic personality and is a great team player.

If you would like to recognize a member of Facilities through a Shout Out in our bi-monthly newsletter, you can send your comments or experiences to fowork@uncg.edu.

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**Anniversaries**

March
- Tony Hamilton – 20 years
- Andy Currin – 1 year
- Jimmy Smith – 1 year

April
- Jeff Hawkins – 30 years
- Sam Waters – 5 years
- Richard Clontz – 1 year

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**Promotions**

Jonathan Hanichak was promoted from a part-time to a full-time Detail Specialist in March 2019.

Matthew Warren of Utilities was promoted to the position of Electronics Specialist in our Controls Shop in April 2019.

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**It’s A Family Affair**

All of the Thompson’s immediate family now work in Facilities Operations across the whole department: Jimmy (father) in Electrical; Karen (mother) in Housekeeping; Ryan (oldest son) as a Zone Mechanic; and Brandon (youngest son) in Plumbing. Ryan started in October 2017, followed soon after by Jimmy in February 2018, and, as of this past month, the remaining two of the Thompson clan joined us.

Welcome, and thank you for making UNCG your home away from home!
I want to commend Pete [Lorenz] on the repair of the heater in my office. This is a wall mounted heater that is my only source of heat in a concrete block office in Oakland Deck.

He not only brought me a space heater when waiting on parts, but also found a new heater for me.

He also kept me informed on the progress of work.

Pete went above and beyond, and I appreciate it.

Jeff Lowdermilk
POCAM Transportation Manager

Jeff [Hawkins] and Kevin [Siler],
Those tulips in Herring Garden are beautiful. You guys are amazing. It is so rewarding for me to walk to and from McIver Deck and see such color. Thank you so much.

Just those few bulbs made a huge difference in that area. Great job!

Maryann Burditt
Facilities Design and Construction

Lee Martin has really been working hard on trimming all the trees around the Quad dorms, I believe he’s been trimming them all by himself. I told him how great it looked now.

Gually [Morales] and a couple of other guys came by on the sunny day with a dump bed and loaded up all the trimmings and hauled them off.

Thanks for all you do!

Lori Krise
Facilities Business Services Coordinator

Dear Mr. [Guy] McGayhey,

I would like to offer an expression of gratitude for the services provided by you and your maintenance techs (Mark Cable, Ryan Thompson, Mark Friddle, Teddy Hyatt, Jay White, Craig Rumley, Ron Madden, and David Thornberry ---I hope I’ve not left anyone out---). This team helped with set-up and break-down efforts for the Graduate and Undergraduate Research and Creativity Expos (April 3-4) and were incredibly efficient, friendly, and thorough.

I feel it so important to offer thanks and praise for a job well done. It is great to know that we’ll be working with you again as we get ready for next year’s expos (April 1-2).

Best wishes,

Lee Phillips
Director of Undergraduate Research

Thanks guys for helping us work out the details and arranging for another site for our staff to work this past Saturday when Mossman needed to be closed down.

You went above and beyond! Many, many thanks!!

Mitzi Cartwright
Accounting Services Administrative Manager
Staff Senate Stars

Do you know a UNCG employee that has been caught in the act of caring?

The Staff Senate Recognition Committee encourages all staff, campus-wide, to nominate employees whom they observe being kind, thoughtful, helpful, or considerate.

Nomination Criteria

Basing your nomination on one or more of the following values, please give examples of this nominee’s service to the University.

- **DEVOTION TO DUTY** – Give an outstanding example of this person’s unselfish devotion to duty far and above the normal requirements.

- **INNOVATION** – Has this person established new and outstanding work methods, practices and plans for his or her department that are consistent with the University’s mission? If so, please explain below.

- **SERVICE** – List any outstanding contributions this person has made to the University through involvement on committees and/or representation of the University in civic or professional organizations.

- **HUMAN RELATIONS** – List any outstanding contributions this person has made in the field of human relations or employee-management relations that foster a model working and/or learning environment.

- **OTHER ACHIEVEMENTS** – List any outstanding contributions or service deserving recognition that this person has made that are not described in the categories above. This could include, but is not limited to, acts that demonstrate safety and heroism or other examples beyond the call of duty.

Ready to make someone a Star?

Complete the Staff Stars Recommendation Form found at staffsenate.unCG.edu.

Congratulations to Jeffery Dezearn (left), pictured with supervisor Pierre Springs (right).

Congratulations to Ryan Thompson!

Congratulations to Jay White (right), pictured with supervisor Guy McGayhey (left).
Staff Senate Stars

Chancellor Gilliam was in attendance to present the whole Plumbing shop with a Staff Star Award. Congratulations to Tim Hall, Sean Moon, Michael Elberson, Dicky Hawks, and Dave McFayden.

From the Drafting Table at Gray Home

Coleman Building Academic Center
This building will provide a facility for students to study independently, together in small groups, or as a class-size group. It will provide office space for tutors/counselors and private rooms for consultation or individual tutoring. The entire space will be outfitted with classroom technology that is in line with the University’s current standards. Planned project completion is October of this year.

Foust Building Electrical Upgrades
Phase I Project
Constructed in 1891, The Julius Isaac Foust Building is the oldest building on campus, and it is listed on the National Register of Historic Places. Originally used as a classroom and administration building, it was renamed for the University’s second president in 1960. Foust was constructed before there was an electrical utility company in Greensboro, and when initially constructed, it had no electrical power. Over the years, various projects have added electrical lighting and power throughout the building, and today, much of the building’s wiring is very old and in need of replacement. This project is the first phase of rewiring the entire building; it will replace the main building’s transformers and add main electrical panels. Future projects will replace the wiring within the building and will bring it up to present day electrical standards. This project is currently in the construction phase and is scheduled to be completed in August 2019.

Sullivan Science LED Conversion Project
Opened in 2003, the Science Building was renamed the Patricia A. Sullivan Science Building in 2008 after a very beloved chancellor. This 170,000 square foot chemistry and biology building’s energy saving project will replace the existing fluorescent lighting with more efficient Light Emitting Diodes, a lighting source that was not available when the building was constructed. The project will also install motion detectors and controls to save additional energy. This project is the latest in a long series of energy saving projects for UNCG, and it will help us meet the state’s Executive Order 80, which requires the campus to achieve a 40% energy savings by 2025. The project is being funded from a Utility Savings Carry Forward account, money that was saved from previous energy projects, and it is currently scheduled to be completed this fall.
UNCG has earned a STARS Silver rating in recognition of its sustainability achievements from the Association for the Advancement of Sustainability in Higher Education (AASHE). STARS, the Sustainability Tracking, Assessment & Rating System, measures and encourages sustainability in all aspects of higher education.

With more than 800 participants in 30 countries, AASHE’s STARS program is the most widely recognized framework in the world for publicly reporting comprehensive information related to a college or university’s sustainability performance. Participants report achievements in five overall areas:

1. Academics
2. Engagement
3. Operations
4. Planning and administration
5. Innovation and leadership.

UNC Greensboro has demonstrated a substantial commitment to sustainability by achieving a STARS Silver Rating and is to be congratulated for their efforts.

“STARS was developed by the campus sustainability community to provide high standards for recognizing campus sustainability efforts,” said AASHE Executive Director Meghan Fay Zahniser. “UNC Greensboro has demonstrated a substantial commitment to sustainability by achieving a STARS Silver Rating and is to be congratulated for their efforts.”

Unlike other rating or ranking systems, this program is open to all institutions of higher education, and the criteria that determine a STARS rating are transparent and accessible to anyone. Because STARS is a program based on credits earned, it allows for both internal comparisons as well as comparisons with similar institutions.

“We are very proud to have achieved a STARS Silver rating for our sustainability accomplishments. We look forward to growing our sustainability efforts and improving through the STARS program,” said Jorge Quintal, UNCG’s Chief Sustainability Officer and Associate Vice Chancellor for Facilities.

UNCG’s STARS report is publicly available on the STARS website.

AASHE is an association of colleges and universities that are working to create a sustainable future. AASHE’s mission is to empower higher education to lead the sustainability transformation. It provides resources, professional development and a network of support to enable institutions of higher education to model and advance sustainability in everything they do, from governance and operations to education and research. For more information about AASHE, visit www.aashe.org.


Follow us: @SustainableUNCG
Beat the Heat

Although the springtime temperatures are comfortable for most, it may be deadly for others—especially those who work outside in the direct sunlight or in buildings/areas with no air conditioning. Exposure to heat can cause illness and death.

How Your Body Reacts to Hot Conditions

Four environmental factors affect the amount of stress a worker faces in a hot work area:

- Temperature
- Humidity
- Radiant Heat (such as from the sun or a furnace)
- Wind speed

Individuals with high blood pressure or some heart conditions and people who take diuretics (water pills) may be more sensitive to heat exposure.

The body defends itself from heat through three mechanisms: breathing, sweating, and changing the blood flow.

The first reaction is to circulate blood to the skin, which increases skin temperature and allows the body to give off some heat. During heavy work, muscles need more blood flow, which reduces the amount of blood available to flow to the skin and release the heat.

Sweating also helps the body to cool off, but only when the humidity levels are low enough to allow the sweat to evaporate and if water and salts lost through sweating are replaced.

Heat Stress Disorders

When the body becomes overheated, a condition of heat stress exists. Heat stress can lead to a number of problems, including heat exhaustion, heat stroke, heat cramps, fainting, or heat rash. Many people confuse these disorders, but it is important to be able to recognize each one and know what to do when it happens.

Heat Exhaustion

Heat exhaustion happens when a worker sweats a lot and does not drink enough fluids, take in enough salt or both. The simple way to describe the worker is wet, white and weak.

Signs and symptoms
- Sweaty
- Weak or tired, possibly giddy
- Nauseous
- Normal or slightly higher body temperature
- Pale, clammy skin (sometimes flushed)

What to do
- Rest in a cool place
- Drink an electrolyte solution, such as Gatorade or another sports drink. Avoid caffeinated beverages such as colas, iced tea or coffee.
- In severe cases involving vomiting or fainting, call Campus Police 336-334-4444 and have worker taken to UNCG Student Health Center.

Heat Stroke

Heat stroke is the most serious health problem for people working in the heat, but is not very common. It is caused by the failure of the body to regulate its core temperature. Sweating stops, and the body can not get rid of excess heat. Victims will die unless they receive proper treatment promptly.

Signs and symptoms
- Mental confusion, delirium, fainting, or seizures;
- Body temperature of 106°F or higher; and
- Hot, dry skin, usually red or bluish color.

What to do
- Call Campus Police 336-334-4444 phone immediately and request assistance;
- Move victim to a cool area;
- Soak the victim with cool water; and
- Fan the victim vigorously to increase cooling.

STAY HYDRATED.

During extreme heat, drink plenty of water even if you don’t feel thirsty.
**Heat Cramps**

Heat cramps are painful muscle spasms. They occur when a worker drinks a lot of water but does not replace salts lost from sweating. Tired muscles – those used for performing the work – are usually the most likely to have the cramps.

**Signs and symptoms**
- Cramping or spasms of muscles
- May occur during or after the work

**What to do**
- Drink an electrolyte solution (sports drink) such as Gatorade.
- If the cramps are severe or not relieved by drinking a sports drink, seek medical attention from UNCG Student Health Center.

**Fainting (heat syncope)**

Fainting usually happens to someone who is not used to working in the hot environment and simply stands around. Moving around, rather than standing still, will usually reduce the likelihood of fainting.

**Signs and symptoms**
- Brief loss of consciousness
- Sweaty skin, normal body temperature
- No signs of heat stroke or heat exhaustion

**What to do**
- Lie down in a cool place;
- Seek medical attention if not recovered after brief period of lying down; and
- Fan the victim vigorously to increase cooling.

**How You Can Protect Yourself and Others**

- Know signs/symptoms of heat illnesses; monitor yourself; use a buddy system to recognize symptoms in others.
- Block out direct sun and other heat sources.
- Drink plenty of fluids. Drink often and BEFORE you are thirsty. Drink water every 15 minutes.
- Avoid beverages containing alcohol or caffeine.
- If possible, schedule heavy work for cooler parts of the day.
- Wear lightweight, light colored, loose fitting clothes.

**Heat Illness can be Prevented**

**Follow these 3 steps:**
- **WATER:** Drink plenty of fluids throughout the day. A good rule of thumb is to drink 4 cups of water every hour.
- **REST:** Rest breaks are important as they allow your body to recover from the heat.
- **SHADE:** Rest in the shade or in air-conditioning if possible. This will help lower your body temperature.

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The Sink building had its air handling unit replaced in April. Here’s the old one being hefted from where it had resided for more than 20 years.

The crew of Zone Maintenance—East assisted in transporting, assembling, erecting, and breaking down all of the display boards used by students to show off their projects for this year’s Graduate & Undergraduate Research & Creativity Expo.
Distracted Driving
Stay Focused!

As an employee of UNCG, you may be tasked with driving a University vehicle. It is important that you make driving that vehicle your number one priority; this means no distractions, including, but not limited to, things like using a cellphone (talking or texting), eating, drinking, adjusting the radio or other controls, or dealing with the navigation system or GPS. Basically, distracted driving is anything that takes your attention away from the task at hand — driving. Studies have shown that distracted driving can be just as dangerous as drunk driving. According to the National Safety Council, every seven seconds someone is injured in a car crash and every 15 minutes someone is killed in one. In 2017, 3,166 people were killed as a result of distracted driving.

The reason distracted driving is so dangerous is because of what can happen on the road in a matter of seconds. Texting or reading a text can take a motorist’s eyes off the road for approximately five seconds. Doing so while driving at a speed of 55 mph equals traveling the distance of an entire football field (end zones included) with closed eyes.

While the speed here on campus is much lower, a lot can happen in five seconds — especially considering the high volume of foot and bike traffic. Here are some helpful tips for safe driving:

- Make vehicle adjustments before your trip. Changing settings on mirrors, music stations, or inputting addresses onto a GPS system are as dangerous as texting. Both take your eyes off the road and focus your cognitive ability on something else.
- Put aside electronic devices; cell phones should never be used while driving.
- Avoid eating or putting on makeup while driving.
- If you notice a driver in your vehicle is driving distracted, speak up.

Be sure to practice these safe driving tips — regardless of whether it is a University truck, van, or golf cart that you are operating.

Truths About Cell Phone Distracted Driving

1. Multitasking is a myth. Our brains cannot process two mentally demanding tasks at once.
2. The area of our brain that processes moving images decreases by one-third when talking on the phone.
3. Cell phone users are four times more likely to be involved in a crash.
4. Drivers talking on cell phones miss seeing half of what’s around them including red lights, stop signs and stopped traffic.
5. There is no safety benefit to hands-free use.
6. Cell phone use is more distracting than listening to the radio or talking to passengers.
7. Car crashes are the #1 cause of workplace fatalities.
8. No cell phone use — calls, texts, social media or apps — is worth a life.
9. Voice recognition features like voice-to-text, changing music and navigating are even more distracting than talking on the phone.
10. Safety is our #1 priority.
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