Our Retirees
Thank you for your years of service

Greg Poteat—23 Years
Tom Hailey—33 Years
Linda Gant—11 Years

New Hires 2
Shout Outs 3
Gray Home 4
Energy Saving 5
Student Move-In 7
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Student Move-In 2018 is a Roaring Success!

Housekeeper of the Month

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<tr>
<th>Month</th>
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<tr>
<td>July</td>
<td>Connie Sanders</td>
<td>Mark Staples</td>
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<td>August</td>
<td>Frances Jenkins</td>
<td>Bernice Richardson</td>
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Anniversaries

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<th>Month</th>
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<tr>
<td>July</td>
<td>Craig Payne</td>
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<td>Brad Weatherly</td>
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<td>Vince Whitt</td>
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<td>Albert Price</td>
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<td>Jo Curtis</td>
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Dedicated to the maintenance, operation, and improvement of the University’s facilities and grounds.

July & August 2018
Michael Allen is our new part-time Custodian at Moore Humanities. Michael has a lot of experience in housekeeping, learned during his employment at Guilford County Schools.

Robert McCance served honorably in the U.S. Armed Forces. He has an Associate Degree in Business Administration from Essex Community College in Baltimore, MD. Robert retired from USPS in 2015 after 34 years. He is also currently employed at Food Lion as a Quality Assurance Custodian.

Alton Brown joined UNCG as a full-time Floor Tech in July. Alton has over 20 years working in the housekeeping industry. He was a lead custodian at High Point Andrews High School.

Timmy Hall joined Utilities in Facilities Operations as a plumber in August 2018. Timothy worked for the last seven years as a plumber for Guilford County Schools where he was responsible for the plumbing issues in 18 schools, the administration building, garage, and maintenance department. Altogether, Timothy brings over 30 years of plumbing experience and knowledge to UNCG.

Jasmine Owens is 27 years old. She worked at the TA travel centers in Whitsett, NC, where she was a shift lead for Burger King. She also worked the front desk at a mechanic shop as a TSA and ran the truck wash front counter as well. She is an outgoing person who likes to learn new things. She loves basketball, football, helping others in anyway she can, and loves to be challenged.

Lamar Johnson worked at Securitas as a security officer prior to coming to UNCG; he also work for Allied Barton over 2.5 years. Lamar gained his housekeeping experience while working for Guilford County Schools as a custodian. He joined UNCG’s Facility Services in July.

Weston Kitchens worked at Cone Health Care for one year and has three years of housekeeping experience.

Promotions

Tim Wilkins (Facility Services) was promoted to the department’s newly created Trainer position in July.

Ulysses Moone (Facility Services) was promoted to a position as a full-time Floor Tech in July.

Robert Swanson (Facility Services) was promoted from Detail Specialist to Floor Tech in July.
The past two mornings I have been in Curry, and I have witnessed Tony Hamilton (Facility Services) being so helpful to the students! Tony has helped students find their classes, and I just wanted to make sure he was recognized for going out of his way to help them. I absolutely love that he makes himself available to help our new students, and he deserves a big kudos!

Mandy Hiatt
IT Services

I truly appreciate our ability to maintain ongoing relationships with specific trades staff, in particular, Sam Waters (electrical), Larry Meris and Mike Moser (Carpentry), Pete Lorenz (HVAC), Sean Moon and Michael Elberson (Plumbing), and David Thornberry (Zones). They ‘get’ us and the challenges a medical and counseling facility presents for repair and refurbishment. They check in with an appropriate contact before the project, get an understanding of what we are trying to accomplish, ask great questions, and perform skilled tasks to complete the project. Projects almost never happen without a hitch, but this highly competent crew keeps the end user ‘in the loop’ and communicates any unforeseen barriers or required changes. Facilities Operations does an excellent job for the Student Health Services and it is genuinely appreciated.

I also want you to know how much we appreciate Andrew Curran’s work on the recent tree removal at the Gove main entrance on Gray Drive. It was sad to lose the tree, but the hazard of anaphylaxis presented by stinging insect swarms to our students and staff and the continuous decline observed over the past five years raised grave safety concerns. While we will miss the beauty and the shade, we won’t miss the bees, yellow jackets, wasps and pervasive distillery fermenting smell. We’re looking forward to the smaller understory replacement tree in the fall. Andrew is a great addition to your staff!

Megan Gannon Evans
Student Health Services

Erik Schuman (Supply Warehouse) is awesome! He was wonderful today in helping to move items from Moss Street.

Amber Wall
Moss Street Partnership School

If you would like to recognize a member of Facilities through a Shout Out in our bi-monthly newsletter, you can send your comments or experiences to fowork@uncg.edu.
From the Drafting Table at Gray Home

Responsible Stewardship

Facilities Design and Construction (FDC) is in the process of researching a software package that will replace Microsoft Access to house all project-related information, from budgetary information to the project schedule. Though Access has worked for them until now, it can be challenging. They have run into some hiccups using Access, and in keeping in line with the guiding principles, they want to be responsible stewards and streamline the amount of time and energy that it takes to update the database. FDC would like to be able to find all related project information in one location versus going to different programs.

Project Update

On August 10th, Curry Building officially switched over to its new fire alarm system. This was a project that began over the spring semester; the contractors worked nights and weekends so work could begin in the fully occupied building. One of the steps that allowed this work to happen was the plan to keep the existing system fully operational while the new system was installed. This sounds simple enough, but this was possibly the first project where efforts to maintain the old system were successful. In the past, the old system failed during construction, either due to damage caused during construction or due to the system dying just before the new one was ready. On the day of the switch over, the old fire alarm system was still live and reporting to PD. Electrical Technologies, Inc. (ETI) was the electrical/general contractor on the project and took great care to keep the old system intact throughout construction. ETI wrapped up the demo phase of the old system and demobilized in mid-August.

A Fond Farewell

After seven years of service as the Director of Facilities Operations, Dan Durham wished everyone a fond farewell as he left to begin the next step in his career as the Director of Facilities for Guilford County, NC. Jon Soter (Utilities Manager) accepted the responsibility as Interim Director of Facilities Operations until a new Director is hired.

Another In-House Lighting Retrofit is in the Bag!

Employees in Zone Maintenance-East continue working on Facilities’ growing number of energy saving projects. Over the summer, they assisted with an in-house Lighting Retrofit Project for McIver Parking Deck; every high pressure sodium light fixture in both the north and south stairwells were retrofitted with specially chosen LED bulbs that will be more efficient over their lifetime. Mark Cable, Teddy Hyatt, and Ryan Thompson completed the lighting retrofit project, while Richard Ratcliffe, Guy McGayhey, and Jay White assisted with material acquisition for the project.
Intense Teamwork at Kaplan Center for Wellness Yields Tangible Environmental and Financial Benefits

In July 2016, UNCG took over the operation of Kaplan Center for Wellness. Kaplan accounts for about four percent of the total gross square footage of all buildings on campus. Operating and managing such large, yet sophisticated systems—such as the systems in this facility—is a challenge.

From the very beginning of this operation, Facilities paid close attention to the systems’ functions and how much energy they use. In addition to occupant comfort, two main goals were to monitor energy efficiency and to meet the utility budget. A red flag was raised when the building used more energy than the original design estimated. Facilities Operations and Facilities Design and Construction (FDC) teamed up for better systems operation and immediate resolution to tune the systems.

In tuning the systems, the key to success at this facility was tracking the trends from the Building Automation System and comparing them against the design estimate and the utility budget. This was done for any changes on the systems, which allowed us to discover issues resulting from system modifications and to capture the progress.

The implementation and operation of this project, now two-years-old, would not have been a success without the dedicated orchestrated efforts of the managers, supervisors, and employees of Utilities, Controls, and Buildings & Trades. Shout out to Kaplan’s occupants, Utilities supervisors and leads (Ken Lewis, David Alcon, Gary Denny, Sean Moon), and all their personnel. Thanks, also, to Imro Comvalius and Keith Strider of Buildings & Trades.

At the conclusion of its second year, the level of proficiency in operating and controlling chillers, boilers, pools, lighting, and all other energy related systems at Kaplan Center for Wellness has paid off with 11 percent lower electricity kWs used, 11 percent lower natural gas therms, $71,721 less in billing in the last year, and $11,855 less than the assigned utility budget of $436,000. Subsequently, the Energy Use Intensity (EUI) has seen an 11 percent reduction (121,886 BTU/GSF) for FY 2017-18 versus the 137,003 BTU/GSF of the prior year.
Facilities Operations Meets the University Energy Goal, Achieving the Lowest Energy Consumption per Gross Square Foot Since 2002

The 2017-18 fiscal year was the best in terms of energy and water performance since 2002. Facilities Operations was able to meet the University’s energy goal by accomplishing a 1.055 percent reduction in the Energy Use Intensity (EUI) BTU/GSF, exceeding the one percent drop from the previous fiscal year. A reduction of 14.53 percent EUI per Total Degree Days was also seen in the last year, despite a challenging winter – which recorded 799 more Heating Degree Days than last fiscal year – and the highest student enrollment the University has ever recorded.

We saved almost $50,000 in electricity alone in Sullivan Science after completing six teaching lab airflow control projects.

The continued use of the best possible practices in operating facilities on campus, tracking energy and water use to point out any anomalies, and the application of energy conservation measures to a more efficient energy use in facilities have all contributed to this reduced consumption success. The conversion of the fume hoods used by the Chemistry and Biochemistry Department to as-needed as opposed to running continuously, as they had in the past, is one specific example of the ways in which projects on campus have contributed to the reduction of energy use.

In FY 2017-18, Facilities Operations also achieved its best water consumption record of 20.32 gallons per GSF and a seven percent reduction in water usage in comparison to the previous fiscal year.

Housing and Residence Life saved over $44,000 due to promoting best-practices in operating and maintaining the residence halls, specifically in the Quad and Spartan Village.

Campus Water Consumption
FY2017-18 vs FY2016-17 (Gallons)

-7% Total Campus
-9% (3) Main COG Accounts
-13% Steam & Chilled Water Plant

-160
-140
-120
-100
-80
-60
-40
-20
-0

Millions Gallons

FY2016-17 FY2017-18
I moved my daughter, who is a freshman, into Cone on Wednesday, August 8. I just wanted to say that the experience was great!!! When I read in the move-in information that we were parking in the deck to have her items driven to the dorm, I was a bit skeptical as to how that would work. I arrived at the parking deck around 8:15a and only waited in line for about 45 minutes or less. I didn’t mind this as I was sitting in my car and not standing outside. The staff and officers were very friendly and explained the processes and answered all our questions. The process went very quick in my opinion. All her items were handled carefully throughout the entire process.

We thought her belongings would be driven to the dorm and we would have to unload them. To our surprise, that was not the case at all. We were so thankful for the belongings being put on carts and taken to our rooms by the many volunteers that were waiting for us. They assisted with getting the belongings off the cart and into the room as well. We appreciated the water and cool treats. All the volunteers were very professional, friendly, and helpful. We also appreciated the fact that the parking deck was very close to the dorm and we had three hours to stay in the deck prior to moving our car to another location. This gave us plenty of time to unpack her belongings, throw away the trash, and get all the storage items we had things packed in, back to the car. She wanted to have her bed lowered and maintenance came quickly to get that done.

The Spartan Chariots were great. The drivers were very friendly and helpful. The staff at the Oakland deck where we moved our car to were very friendly and helpful as well. My daughter is still deciding on how she wants her side of the room to look and finding her way around, but the move in experience really helped us feel welcome and taken care of.

I have an older daughter who went to another college a few years ago and the move in experience was definitely not as organized. My hat is off to everyone involved. WELL DONE!!!

Another Successful Move-In

August 8th, 9th, and 10th were the scheduled move-in day’s for UNCG’s Housing and Residence Life. Facilities continued its annual efforts to assist with the high-rise residence hall move-in by taking ownership of arriving students at McIver Parking Deck and assisting them with unloading and getting their belongings to the appropriate residence hall patio. Improvements were implemented by Jon Soter after reviewing last year’s strategy. These improvements greatly increased the efficiency of moving students, families, and their possessions from point A to point B.

After Carr Street was blocked off at Tate Street, the flow of traffic found its rhythm and ceased to be a concern, allowing all traffic to filter in from one side and preventing the fight for turning privileges into the deck.

As evidenced above, there were many positive comments and thankful praise from new and returning students and their parents.

Everyone in Facilities that helped with Move-In, in one way or another, was instrumental to the success of this annual event. Thank you for your hard work and dedication; it was greatly appreciated. We’re sure next year will be just as successful, if not more.
Bike and Pedestrian Safety

The school year is in full swing, so remember to be extra cautious as you drive, walk, or bicycle on campus.

Each year more than 3,000 pedestrians and 850 bicyclists are hit by vehicles in North Carolina (NC), making NC one of the least safe states in the U.S. for walking and cycling. On average, about 160 pedestrians and 20 cyclists are killed each year in the state, representing about 15 percent of all traffic fatalities that occur on NC roads. In collisions with cars, pedestrians, in particular, have a lot to lose. Those hit at 40 mph have an 85 percent chance of dying.

So, whether you are walking, cycling, or driving, following the safety tips below can save your life or the life of someone else.

Motorist Safety Tips

• Safety is a shared responsibility. Motorists need to be watchful for pedestrians and cyclists, drive at slower speeds, avoid distractions, and know the laws regarding when pedestrians or cyclists have the right-of-way.
• Be prepared to yield to pedestrians in crosswalks.
• Give a cyclist at least four feet of space when passing, or completely enter the left lane if conditions are safe to do so.
• Never pass a vehicle that is stopped for pedestrians.
• Before making a turn, be sure the path is clear of any pedestrians or cyclists.
• Slow down in areas where you are likely to find pedestrians, such as near bus stops, schools, and playgrounds.
• Look carefully behind your vehicle for approaching pedestrians before backing-up.
• Keep an eye out for pedestrians at night that may be walking near or across the road.
• Do not drive or pass in the bike lane.

Pedestrian Safety Tips

• Cross the street at marked crosswalks or at intersections, and observe traffic-control signals.
• Yield to motor vehicles and cyclists when you are not in a crosswalk or are not crossing at an intersection.
• Stay to the right on shared pathways and avoid walking in "bike only" lanes.
• While walking or jogging alongside a road without sidewalks, always walk or jog facing
traffic.

- Make eye contact with oncoming motorists and cyclists, and indicate your intention to cross.
- Be observant — be seen — be safe. Avoid cell phone use when walking in congested areas or crossing busy streets, wear bright colors and walk in well-lighted areas at night, and don't step into the street from behind an obstruction.
- Enhance your visibility at night. Walk in well-lit areas, carry a flashlight, or wear something reflective, such as stickers or armbands, to be more visible.
- Avoid distractions. More often, we see people texting or talking on cell phones when crossing streets; this diminishes the ability of your two key senses – hearing and seeing – that are used to detect and avoid cars. So particularly when crossing streets, put down the phone for a few seconds.
- Always walk on the sidewalk. If there is no sidewalk, walk facing traffic and as far from the roadway as you can.
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<td>Campus Town Hall Meeting</td>
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<td>Alumni House 10:00 am - 12:00 pm</td>
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<td>SOEB Rm. 120 9:00 am - 11:00 am</td>
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<td>Facilities Luncheon Moran Commons 11:45 am</td>
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<td>Facilities Meeting Ferguson Auditorium 8:30 am</td>
<td>Safety Meeting CASS 10:00 am</td>
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<td>SECC Kick-Off &amp; Agency Fair EUC Cone Ballroom 7:00 am - 4:00 pm</td>
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<td>State Health Plan Open Enrollment Begins</td>
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**National Housekeeper’s Week**
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<td>State Health Plan Open Enrollment Ends</td>
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Customer Service Week

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Meetings/Events | Announcements/Notifications | Holidays/University Closed | Training